### Release History

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<th>Ver.</th>
<th>Released</th>
<th>Author</th>
<th>Affected</th>
<th>Description of Change</th>
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<tr>
<td>0.1</td>
<td>Jan 17 2013</td>
<td>Sonia Betts</td>
<td>all</td>
<td>Initial draft</td>
</tr>
<tr>
<td>1.0</td>
<td>Feb 1 2013</td>
<td>Sonia Betts</td>
<td>all</td>
<td>Final draft</td>
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1 Purpose

The purpose of this document is to summarize and communicate the new features, known issues and best practices for EO/EE 4.2.6.

It is intended for Equitrac staff and partners that support and service Equitrac Office/Equitrac 4.2.6.

2 Scope

Equitrac Office/Express 4.2.6 is an updated release of Equitrac Office 4. These release notes include new features and known issues at the time of release and observations about best practices and policies.

3 What’s New in This Release?

3.1 New Features

The following new features are available with this release. Feature availability varies by server.

3.1.1 PrinterOn® Mobile Printing Enhancements

The Mobile Printing component of Equitrac Office and Express enables users to print to devices in their implementation without the need for a connection to the local network. Users can print documents from a smart phone, tablet, laptop or PC, and will be tracked through the Equitrac software solution using the same means as documents printed from networked computers.

Equitrac Office and Express 4.2.6 support the following PrinterOn® Enterprise On-Premise Solutions:

- Mobile email print jobs will now be identified in ‘Summary’ reports with a new ‘mobile client’ type.
- Enhanced security in the Equitrac Office and Express 4.2.6 release now allows for the use of a release key for documents printed from a mobile device. The User can use the release key, which has been emailed to the User, at the printer to release their mobile print job.
- Licensing for the PrinterOn® Enterprise On-Premise Solution is now integrated with Equitrac Office and Express 4.2.6.
3.1.2 Green reporting

Equitrac is introducing a new ‘Savings’ report that tracks both cost savings and environmental impacts associated with deleted and expired jobs. Users will be able to select either Imperial or Metric units for display in the new report.

3.1.3 Fuji Xerox - Support third-party signed certificates

For enhanced security, Equitrac Office and Express 4.2.6 now allows for HTTPS communication between the Equitrac application and Fuji Xerox devices and using SSL certificate encryption.

3.1.4 Fuji Xerox FX Thai language support

Equitrac Office and Express 4.2.6 now offers Thai language support for Fuji Xerox devices.

3.1.5 Proxy Server Integration for ParentPay®

Equitrac Office and Express 4.2.6 now integrates with the ParentPay® services server for use on a network utilizing a proxy server.

System Administrators can either choose to set the proxy configuration with a username and password prompt or can choose to use anonymous authentication.

3.1.6 2D Barcode Reader Support for Ricoh

Equitrac Office and Express 4.2.6 now integrates with Motorola DS9208 2D barcode scanners to allow for authenticate on a Ricoh copier using Ricoh PCC embedded software.

2D barcodes are encoded with a User’s e-mail address. This e-mail address will be used to identify the associated Equitrac User account via the User’s Primary or Alternate PIN. The login request is then authenticated using the password for that user account with an external directory server, for example LDAP.

A 3rd party card reader license is required for use with the 2D bar code reader.

3.1.7 3rd Party Card Reader Licensing Update

1, 3, 4 and 5 year maintenance licenses (available in bundles of 1, 10, 100 and 500) for third party usb card readers are now available with the Equitrac Office and Express 4.2.6 release.
3.1.8 Remove User and Workstation Data

Equitrac Office and Express 4.2.6 allows for the ability to remove User ID, Server Name, Document Name, Workstation ID and any other User-identifying information from the database for all transactions (copy, print, scan and fax).

This feature can be enabled or disabled through System Manager. This affects transactions recorded only after the feature has been enabled. All transaction data recorded prior to this feature being enabled will still be displayed.

3.1.9 SMTP Mail Server Configuration for SPE

The Scan Processing Engine (SPE) is responsible for controlling all EO/EE scan features. When a scan request is received by DCE, all scan information is passed to SPE to process.

Unique SMTP mail server settings can now be configured for every Scan Processing Engine (SPE). Separate SMTP servers will help balance the email load by sending scans through multiple mail servers.

3.1.10 Delete InfoPrint® Jobs from MFP

With the Equitrac Office and Express 4.2.6 release, Users are now able to delete InfoPrint® jobs from their Follow-You queues on the Ricoh MFPs, allowing for customers to better manage their print costs.

3.2 Environment Support Changes

3.2.1 Installation Requirements

Further information regarding hardware, operating system software and requirements are outlined in the Technical Specification datasheets available on the partner portal.


4 Customer Continuity

Customers using current versions of Equitrac Office/Express and currently under maintenance will be able to upgrade to the new version at no software charge. This is not a mandatory upgrade. Capture and Send licenses can be installed at a cost.
5 Documentation

The following documents were updated as a result of the 4.2.6 release:

- Equitrac Office Administration Guide
- Equitrac Express Administration Guide
- Equitrac Office Installation Guide
- Equitrac Express Installation Guide
- Planning Guide
- ParentPay® Setup Guide.

EO/EE Documentation can be downloaded from the following locations:

Equitrac Office Documentation
https://partners.equitrac.com/Site/Support/SubSectionsList.aspx?SectionId=362

Equitrac Express Documentation
https://partners.equitrac.com/Site/Support/SubSectionsList.aspx?SectionId=363

Equitrac Office Technical Specifications
https://partners.equitrac.com/Site/Support/SubSectionsList.aspx?SectionId=370

Equitrac Express Technical Specifications
https://partners.equitrac.com/Site/Support/SubSectionsList.aspx?SectionId=371

Note: A Nuance PDF Reader is required to view product documentation. If you do not already have the Nuance PDF Reader installed, it is available at the following URL:

6 Incorporated Hotfixes/Known Issues/Observations

6.1 EO/EE Hotfixes Incorporated into EO/EE 4.2.6

The following is a list of hotfixes incorporated into this release:

6.1.1 CAS

<table>
<thead>
<tr>
<th>Hotfix</th>
<th>ID</th>
<th>Type</th>
<th>Description of Resolved Issue</th>
</tr>
</thead>
<tbody>
<tr>
<td>HF-202031-CAS</td>
<td>SR# 121022-000234</td>
<td>4.2.5 Hotfix</td>
<td>CAS crashes during uplink and corrupts casdb Enterprise license count.</td>
</tr>
<tr>
<td></td>
<td>Bug# 26451</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HF-202031-CAS</td>
<td>SR# 120928-000253</td>
<td>4.2.5 Hotfix</td>
<td>CAS memory leak when getting account info such as when executing eqcmd modify ur in multiple processes.</td>
</tr>
<tr>
<td></td>
<td>Bug# 26497</td>
<td></td>
<td></td>
</tr>
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</table>

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## 6.1.2 DCE

<table>
<thead>
<tr>
<th>Hotfix</th>
<th>ID</th>
<th>Type</th>
<th>Description of Resolved Issue</th>
</tr>
</thead>
<tbody>
<tr>
<td>HF-202577-DCE</td>
<td>SR# 130109-001598  Bug# 26540</td>
<td>4.2.5 Hotfix</td>
<td>In a MS Cluster environment, 'Release all jobs at login' functionality may not automatically release queued jobs upon authentication.</td>
</tr>
<tr>
<td>HF-202577-DCE</td>
<td>SR# 121113-000109  Bug# 26540</td>
<td>4.2.5 Hotfix</td>
<td>Fuji-Xerox performance issues with loading the Follow-You application.</td>
</tr>
<tr>
<td>HF-202577-DCE</td>
<td>SR# 121127-002398  Bug# 26431</td>
<td>4.2.5 Hotfix</td>
<td>On Fuji-Xerox Kisyu-II MFDs, Follow-You\Document list window goes underneath the bottom menu.</td>
</tr>
<tr>
<td>HF-202577-DCE</td>
<td>Bug# 26567</td>
<td>4.2.5 Hotfix</td>
<td>The Equitrac Scan Processing Engine (SPE) is no longer required for Scan-to-me functionality with PCC 4.1.x embedded clients.</td>
</tr>
<tr>
<td>HF-202577-DCE</td>
<td>SR# 121029-001652  Bug# 24965</td>
<td>4.2.5 Hotfix</td>
<td>Konica Minolta: Printed fax confirmation reports are being tracked cumulatively.</td>
</tr>
</tbody>
</table>

## 6.1.3 Reports Manager

<table>
<thead>
<tr>
<th>Hotfix</th>
<th>ID</th>
<th>Type</th>
<th>Description of Resolved Issue</th>
</tr>
</thead>
<tbody>
<tr>
<td>HF-200381-RptMgr</td>
<td>SR# 1137554          Bug# 25078</td>
<td>4.2.4 Hotfix</td>
<td>The error, &quot;The variable &quot;BYBILLINGHEADING&quot; is undefined&quot; is generated when running a custom site report after upgrading to EO 4.2.4.</td>
</tr>
</tbody>
</table>

## 6.1.4 System Manager

<table>
<thead>
<tr>
<th>Hotfix</th>
<th>ID</th>
<th>Type</th>
<th>Description of Resolved Issue</th>
</tr>
</thead>
<tbody>
<tr>
<td>HF-201402-sysmogr</td>
<td>N/A</td>
<td>4.2.4 Hotfix</td>
<td>Error 11 when browsing SysMgrDeviceEMB.</td>
</tr>
</tbody>
</table>

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6.1.5 WinClient

<table>
<thead>
<tr>
<th>Hotfix</th>
<th>ID</th>
<th>Type</th>
<th>Description of Resolved Issue</th>
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</thead>
<tbody>
<tr>
<td>HF-201129-EE WinClient</td>
<td>N/A</td>
<td>4.2.4</td>
<td>Changes to read from the &quot;Local Machine&quot; registry key first, and then if the key or value doesn’t exist, to fall back to the &quot;Current User&quot; registry key.</td>
</tr>
<tr>
<td>HF-201129-EO WinClient</td>
<td>N/A</td>
<td>4.2.4</td>
<td>Enhancement to Equitrac messaging popup to support a single OK button which clears messages.</td>
</tr>
<tr>
<td>HF-196276-EE WinClient</td>
<td>N/A</td>
<td>4.2.4</td>
<td>Changes to read from the &quot;Local Machine&quot; registry key first, and then if the key or value doesn’t exist, to fall back to the &quot;Current User&quot; registry key.</td>
</tr>
<tr>
<td>HF-196276-EO WinClient</td>
<td>N/A</td>
<td>4.2.4</td>
<td>Enhancement to Equitrac messaging popup to support a single OK button which clears messages.</td>
</tr>
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</table>

6.2 Known Issues

<table>
<thead>
<tr>
<th>ID</th>
<th>Manifestation</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bug# 26566</td>
<td>Reports - new Savings report is not available as part of Uplink reports.</td>
<td>To be addressed in a future release.</td>
</tr>
<tr>
<td>Bug# 26624</td>
<td>Drag and drop method doesn’t work with PageCounter if an embedded device has already been assigned to the physical device.</td>
<td>To be addressed in a future release. Work around: Right click and choose ‘Assign Control Terminal’.</td>
</tr>
</tbody>
</table>

6.3 Best Practices

Please refer to the partner portal for a list of best practices: